

# LardOilCompany



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[www.lardoil.com](http://www.lardoil.com)

March 16, 2020

To Our Valued Customers:

As the coronavirus (COVID-19) news continues to raise tremendous concern now in communities all around the US, I thought I would share some of the actions taken to ensure a safe place to work for our employees and uninterrupted service to our customers. In addition, we continue to monitor the news of any changes that would require a shift in our procedures, which support our commitment to maintain a safe and reliable service to you while protecting our employees!

All of our offices across Louisiana and Mississippi will have a combination of home-officed and staggered shifts for our employees as we work to limit personal exposure, and accommodate those with out-of-school children. Our offices are currently off limits to guests and walk-in customers, except where prior call-in arrangements have been made. We have also requested our drivers make every effort to provide a safe distance with customer interface which will require no signatures on handhelds or paper documents. Most of our deliveries are supported with electronic delivery information and will use it as a source of delivery verification.

We have been in constant contact with our suppliers and at this time feel good about our ability to serve your needs. I ask that you please let us know of any plans for your business, which may include additional needs, resources, or perhaps location closures. While these are unprecedented times, we will remain open for business to meet your needs. Trust that we are taking every possible consideration to provide the quality products and service you have come to expect.

If you have any questions or concerns, please contact your territory manager or call 800-738-7738.

Sincerely,

Johnny Milazzo  
President